



## TRANSFERABLE LIMITED LIFETIME WARRANTY

**What is covered:** Fencing Direct warrants vinyl and aluminum products to include; vinyl and aluminum fence, vinyl and aluminum railing and plastic lattice against defects or workmanship for as long as you own your home. Fencing Direct will at its option replace the product in question with new product of the same or equivalent value at no charge. Fencing Direct warrants these products against peeling, flaking, splintering, corrosion, rusting or abnormal discoloration under normal use and service. This warranty extends to the original purchaser or transferee as specified herein on the products noted above. Separate and distinct warranties for hardware and other products are not covered under this warranty.

**What this warranty does not cover:** This limited warranty does not cover damage resulting from accident, unreasonable use, neglect, alteration, improper service, improper installation, acts of God or any other causes not arising out of defects in materials or workmanship. Additionally, this warranty does not cover costs of installation, removal, reinstallation or surface mold and mildew created by excessive environmental conditions. Any service or repair provided outside the scope of this limited warranty shall be at Fencing Direct's rate and terms then in effect.

**What do we do to correct the problems?** Should your Fencing Direct product prove defective under warranty, reference the website or call the phone number listed below. Your problem will be assigned a tracking number and an authorized Fencing Direct representative will contact you to arrange a convenient time to schedule an on site inspection, or request pictures, if need be. If after inspection product is deemed to be manufacturer defect we will make arrangements to rectify the issue. You must have proof of your purchase in order for the problem to be corrected.

**Transferee Coverage:** Warranty coverage will be extended to one transferee on the above listed products with the following limitations. Transferee must obtain an original or copy of the initial sales receipt (with proof of date) from the previous owner(s). Additionally, if fence is purchased from a builder or installer, documentation must be supplied that names the product installed on property and date of transfer.

**Registration:** To activate this warranty, the registration card must be completed and returned to Fencing Direct within 30 days of installation.

Refer to **FENCINGDIRECT.COM** for specific details about warranty limitations.

(800) 603-6771

FENCINGDIRECT.COM